

OUR COMMITMENT

This policy statement forms part of the MGL Group of Companies overall management systems which are accredited to BS EN ISO 9001:2015

Scope

To provide a comprehensive range of services throughout the construction and demolition industry.

Responsibilities: The responsibility for implementing and determining company policies is derived by the Board of Directors. Gary Smith has been appointed as having overall responsibility for this policy.

Priorities, Aims and Objectives: Our aim is to provide the highest quality, professional and efficient service to ensure the satisfaction of all the requirements of our Clients and stakeholders. This achievement will result in securing efficiency, strong Client and stakeholder relationships and enhancement of long-term sustainability and profitability within the MGL Group of Companies.

In addition, we will:

- Deliver our projects and services within agreed tolerances of quality, time and cost. *“Getting it right first time”*.
- Strive to fulfil and where possible exceed the compliance obligations to which we subscribe.
- Seek ways to work with our Clients and stakeholders to drive best practice within the industry.

Performance:

- We will complete internal audits and measure our performance to seek continuous improvement and implement measures to enhance the quality performance of the MGL Group companies’ products and services.
- We will establish short and medium term quality objectives and targets for our key priorities.
- We will recruit suitably qualified, skilled and experienced employees, and provide opportunities that continually improve their skills.

- We will utilise processes to establish regular Client and stakeholder feedback to help us continually improve our products and services.
- Each employee will have a proper understanding of the importance of the Quality Management System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the MGL Group Companies.
- We will conduct management reviews of the effectiveness of the implementation of our Quality Management Systems.
- We will ensure the availability of suitable and sufficient resources to enable the company to achieve its quality aims and objectives.

Implementation:

- Directors, managers and supervisors have responsibilities for the implementation of this policy through the formal Quality Management Systems and must ensure the likelihood of quality risks are removed or reduced before they occur and deal effectively with issues if they do.
- All employees and subcontractors are expected to co-operate and assist in the implementation of this policy.

Communication of Policy: This policy is communicated to all employees and is made available to any interested party.

Policy Review: This policy statement will be reviewed on an annual basis and amended where appropriate.

Gary Smith
Chief Executive



May 2019

“Excellence built on Experience”